

Revised December 2020

Argyll and Bute Council

Procedure on Unacceptable Actions by Customers

1. Introduction

- Argyll and Bute Council employees are committed to providing excellent customer service. We will do all we can to help and support our customers and ask them to work

8. Procedure Availability and Review

- A copy of this Procedure is available on request and will be reviewed every 2 years.